Good Morning Team Reps,

We just wrapped up a call with TTS regarding tournament housing.

What Happened?

- Around 6,500 room nights are in blocks but not booked, which is taking up a significant amount
 of inventory and causing all of the hotels to show as full while many rooms have not actually
 been booked.
- Last year we had 546 teams register in the first month, this year we had over 550 teams register in the first 48 hours (including more than 75 new teams). We genuinely appreciate that all of you are so on top of registration this year, but the number/length of blocks combined with the huge increase in teams and registration speed has booked the inventory almost immediately. In the past there was time for those blocks to expire and for us to add hotel room inventory as it filled over several weeks; this year those weeks have turned into hours.
- TTS will be reaching out to teams with blocks held and is contracting with existing and additional hotels to increase room inventory.

Next Steps for Teams Without Hotels/Blocks:

- Make sure you have registered through VBReg and paid your entry fee.
- Email volleyball@teamtravelsource.com and tell them exactly how many rooms you need, dates
 for those rooms, and ideal hotel/location. They are creating a list and will begin creating blocks
 for these teams as they add more rooms or as the blocks clear. When rooms become available,
 they will create a block for you and you will have 24 hours to book those rooms.
- All existing blocked rooms that are not booked by Sunday will clear overnight Sunday and be
 available early AM on Monday, and additional hotels and rooms are being added (emailing
 volleyball@teamtravelsource.com now is still the best way to get on the list for rooms as they
 become available).

Next Steps for Teams With Room Blocks or Booked Rooms:

- Complete all of your bookings ASAP.
- Email volleyball@teamtravelsource.com if you have unused rooms in your block and let them know they can release them early.
- Once booked, keep an eye on the <u>registration page</u> and make sure your housing in marked as completed WITHIN 24 hours (it will not be done instantly, it should be done daily).

Thank you for your patience as we work through this unprecedented number and speed of registrations; we appreciate all of you!