



## **2024 NCVF NATIONAL CHAMPIONSHIPS**

### **HOUSING FAQs**

## **HOUSING REQUIREMENT**

### ***What is the Housing Requirement?***

To compete in the tournament, teams and coaches must stay in one of the official room blocks set up by Team Travel Source. All reservations must be made through the official Team Travel Source [booking link](#).

HOUSING CONTACTS: Please make sure that your athletes know that they should NOT call the hotels directly or book with a direct hotel website. These reservations as well as third party bookings (Expedia.com, Hotels.com, etc.,) will not be compliant with the Housing Requirement.

Team Travel Source guarantees the lowest group rates available (exclusions include but are not limited to unconfirmed room types, non-cancellable rates, employee rates, government rates, advanced purchase rates, AAA and AARP rates).

### ***Why is there a Housing Requirement?***

Reasons for having the housing requirement are to increase the amount of room nights available to teams and to help secure the lowest group rates. By increasing the amount of room nights used, NCVF is able to prove to the host cities our positive impact on their local economy, thus building stronger relationships as well as helping to offset event expenses, enabling NCVF to keep costs down.

### ***Are there any exemptions from the Housing Requirement?***

If your school is within 75 miles of the venue, you are not required to stay in a hotel. This must be able to be verified through mapquest.com. Please email [volleyball@teamtravelsource.com](mailto:volleyball@teamtravelsource.com) if you'd like to request an exemption: All exemption requests will be vetted and verified by TTS/NCVF.

### ***What if the hotel I want is not on the list?***

We want to make sure you can use a property even if it is not on the hotel list. If you see a hotel that you are interested in, please contact us at [volleyball@teamtravelsource.com](mailto:volleyball@teamtravelsource.com) or 502-354-9103. We will work with the hotel to try to include them in the official Team Travel Source block.

## **RESERVATIONS**

### ***When will housing open?***

Housing will open for all teams on **Tuesday, January 9 at 12 noon EST**. Inventory is live and it is a first come first serve basis.

### ***Why is it only letting me book a room and not hold rooms in a block?***

If you do not want to book your room right away, please email [volleyball@teamtravelsource.com](mailto:volleyball@teamtravelsource.com) and we will set you up with a block of rooms. Remember, this is live inventory and what you want may no longer be available when we set your block up.

***Do I need a credit card to make a reservation?***

Yes, each reservation will be charged a \$9.99 booking fee.

***What is my Team Code?***

Your team code is used for compliancy to allow your team to be accepted into the tournament. Failure to use the correct team code may delay the compliancy status of your team.

***How can I modify or cancel my reservation?***

You can modify or cancel your reservation online, any time, day or night. Just click “Modify Reservation” at the bottom of your Guest Receipt email or click [here](#).

***How do I get a receipt to get reimbursed from my school?***

If you need a receipt for your TTS EventPipe booking fees, please [CLICK HERE](#). You will receive your receipt 5-7 business days after your form has been submitted.

***I need a Credit Card Authorization Form from the hotel.***

If you need a Credit Card Authorization Form from the hotel, please [CLICK HERE](#). We will connect you with the hotel one-two weeks before the event start date to arrange payment through a Credit Card Authorization form. Please note, Team Travel Source does not collect payment for room and tax: this is collected at the hotel upon check-in.

***I need to pay for my rooms by check.***

If you need to pay the hotel by check, please [CLICK HERE](#). We will work with the hotel to create an invoice for you. This will take place a month out from check-in.

**TRANSPORTATION INFORMATION**

***What options do I have if I do not have a car?***

Riding the [Kansas City Streetcar](#) is free to ride whether you need to go just one stop or the full length of the tracks, the Kansas City Streetcar is the best way to get around downtown. The two-mile route runs from Crown Center in Midtown Kansas City to the River Market District on the bank of the Missouri River. It makes 16 stops from end to end and operates from 6 a.m. through midnight Monday through Thursday, 6 a.m. to 1 a.m. Friday, 7 a.m. to 1 a.m. Saturday, and 7 a.m. until 11 p.m. on Sundays. Thanks to its stops in some of the most popular neighborhoods, enjoying restaurants, bars, and art galleries has never been easier. Walk on and off at your leisure.

Also, you can download the RideKC App: If you have time to plan ahead, download the free [RideKC app](#), on which you can purchase fares and passes, as well as track buses, and view routes.

**CONTACT TEAM TRAVEL SOURCE**

***Who do I contact for more information regarding my housing?***

To provide the best customer service for you, here are the best ways to get in touch with Team Travel Source regarding the 2023 NCVF National Championships!

Email: [volleyball@teamtravelsource.com](mailto:volleyball@teamtravelsource.com)

Main Line: [502.354.9103](tel:502.354.9103)

Questions? [Click here](#) to chat with our team!

**Customer Service Hours:**

Monday-Friday 9:00 am – 6:30 pm E.S.T.

Saturday 10:00 am – 4:00 pm E.S.T.

